

## Sub-Processors & Infrastructure

Apolloware uses certain sub-processors to assist in providing services.

A sub-processor is a third-party data processor engaged by Apolloware who agrees to send or to receive personal data from Apolloware intended for processing activities to be carried out (i) on behalf of Apolloware customers; (ii) in accordance with customer instructions as communicated by Apolloware; and (iii) in accordance with the terms of a written contract between Apolloware and the sub-processor.

### Third-party sub-processors

Sub-processor	Function	Type of personal data	Processing Location
Amazon Web Services, Inc	Hosting, Email service, SMS Service, Governance	Energy and Power Data Processing and Storage, User Authentication	United States
Bandera Electric Cooperative	End User Account Prover, Power Grid Provider	Push End User Account information to Apolloware	United States
Curb	Energy Monitoring Device	Configuration of device, sending data to Apolloware	United States
eGauge	Energy Monitoring Device	Configuration of device, sending data to Apolloware	United States

Customers may check the updated list of Sub-processors at any time or can obtain a copy by contacting [help@apolloware.com](mailto:help@apolloware.com)

### Customer Data Storage

Customer Data is stored in the main AWS Data Centers in the United States, as indicated in the table above.

Apolloware doesn't own or control access to the infrastructure that Apolloware uses to store Customer Data. Apolloware may route the transmission of Customer Data to Users through the web for granting access via the web browser or mobile application, but the storage of Customer Data will be limited to the data centers as described above.

### **Content Delivery Networks**

Certain Apolloware components use content delivery networks ("CDNs") to optimize content delivery. CDNs are commonly used systems of distributed services that deliver content based on the geographic location of the individual accessing the content and the origin of the content provider. The following describes the use of CDNs by certain features of Apolloware.

<b>Service Using CDNs</b>	<b>CDNs Used</b>	<b>Location</b>	<b>Description of CDN Services</b>
AWS CloudFront	Amazon	Global	Web pages rendered by Apolloware, including webpage content, JavaScript code, and CSS code, may be stored with Amazon to expedite transmission. Information transmitted across Amazon may be accessed to enable these functions. Amazon is used for Apolloware over HTTPS protocols.